



A Teatro Zinzanni production

GENERAL INFORMATION

Position Title: Restaurant Server

Pay Status: Exempt Non-Exempt

Job Status: Part-time _____ Full-Time _____

Reports To: Wheelhouse manager

Employer: TZ Woodinville LLC

Start Date: ASAP

Last Revision Date: 6/6/2019

POSITION SUMMARY:

The food server is the primary contact the guest has with our company; therefore, how you represent Wheelhouse goes a long way in determining whether the guest will become a loyal customer. The server is also the primary sales person; therefore a thorough knowledge of our products is critical. You are also responsible for ringing in orders through the POS, handling payment, and insuring he needs of our guests are met.

SUMMARY:

In 2018, the Seattle-based headquarters of Teatro Zinzanni moved the Spiegel tent and all of its operations to a wooded former brewery site in Woodinville, Washington, a community just outside Seattle in the area's "tech corridor" with more than 100 wineries in the neighborhood. The Wheelhouse restaurant came to life in August 2019.

Wheelhouse is a full-service restaurant supporting the local community and surrounding area. We offer the freshest local products, local wines, beers and spirits through innovative menus. The Wheelhouse is a place for friends and families to gather for nourishment and merriment. We are open for lunch and dinner seven days a week year round, with the exception of a few key holidays. The long-term goal for the Wheelhouse is to become a landmark for the Hollywood district as well as greater Woodinville.

ESSENTIAL FUNCTIONS

Responsibilities and Duties:

- Serves guests in a prompt, courteous manner and in accordance with the standards and procedures outlined in the Wheelhouse server manual.
- Promote sales thorough understanding of Wheelhouse products and always making recommendations.
- Takes food and beverage orders accurately from guests. Processes guest orders and ensures accuracy of all products. Serves courses promptly, within the set timing standards.
- Maintains a section according to service standards. Performs setup and side-work duties in an efficient and accurate manner. Helps to maintain cleanliness of the property as assigned.
- Works as a member of the team to serve guests. Maintains Positive, upbeat, and energetic attitude toward guests and coworker. Assists others when ever able. Takes a pro-active approach to team works.
- Maintains highest standards of hygiene and sanitation. Follows Health Department standards for hygiene and safe food handling. Maintains current Food Handlers Permit.
- Adheres to state liquor regulations in serving alcohol. Has current liquor permit on person when working.
- Works towards ensuring profitability by controlling waste, promoting sales and ensuring all items ordered are rung in.
- Upholds mission and philosophy of Wheelhouse and Teatro Zinzanni.

JOB QUALIFICATIONS

Essential minimum skills, education, and experience:

- 3+ years of service experience in a fast-paced environment
- Have an engaging personality and a sense of humor
- Have worked in a high-volume restaurant and can work within a team environment
- Have an understanding of fine dining restaurant standards
- Must be comfortable with and excel in a performance environment
- Can take direction and be quick to think, adapt and respond
- Must be detail oriented with high cleanliness standards
- Well-groomed and professional appearance

- Minimum high school graduate or equivalent
- Excellent communication skills, with the ability to see, hear and verbally communicate with the public in English
- Must have valid Class 12 or Class 13 Mixologist permit (MAST)
- Current food handlers permit
- Good physical condition/ Ability to lift 40 lbs.

This job description serves as a general overview as well as the conditions in which I must perform the job duties that the position requires. I acknowledge all the duties that my job entails and that I may be assigned other things at the discretion of Wheelhouse management. I do understand that although these are my direct responsibilities I am a team player and will help others complete their job duties when time permits.

WORKING SCHEDULE/ENVIRONMENT

The Wheelhouse is a full service restaurant open 7 day a week for lunch, dinner and brunch. Team members will work full and/or part time shifts, weekdays, weekends, holidays, days and nights as the business needs dictate.

TZ WOODINVILLE LLC IS AN EQUAL OPPORTUNITY EMPLOYER DEDICATED TO A POLICY OF NON-DISCRIMINATION IN EMPLOYMENT (INCLUDING APPLICATION FOR EMPLOYMENT) ON ANY BASIS INCLUDING RACE, COLOR, RELIGION, NATIONAL ORIGIN, ANCESTRY, CITIZENSHIP, SEX, AGE, PHYSICAL OR MENTAL DISABILITY, MEDICAL CONDITION, PREGNANCY, VETERAN OR MILITARY STATUS, OR ANY OTHER BASIS PROHIBITED BY LOCAL, STATE, AND FEDERAL LAW.

APPLICANTS WITH DISABILITIES MAY BE ENTITLED TO REASONABLE ACCOMMODATION UNDER THE TERMS OF THE AMERICANS WITH DISABILITIES ACT AND CERTAIN STATE OR LOCAL LAWS. A REASONABLE ACCOMMODATION IS A CHANGE IN THE WAY THINGS ARE NORMALLY DONE WHICH WILL ENSURE AN EQUAL EMPLOYMENT OPPORTUNITY WITHOUT IMPOSING UNDUE HARDSHIP ON TZ WOODINVILLE LLC. PLEASE CONTACT TZ WOODINVILLE LLC IF YOU NEED ASSISTANCE COMPLETING THIS APPLICATION OR TO OTHERWISE PARTICIPATE IN THE APPLICATION PROCESS.

How to apply:

Please send a cover letter and resume in PDF format to: wheelhouse-jobs@zinzanni.com.